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In this issue: **IN2WORK – NEW SAFETY TRAINING – WOMEN'S HISTORY MONTH – ICYMI: THE PAST YEAR – VACCINE ENCOURAGEMENT – RESOURCES**

GIVING THOSE INCARCERATED “A GOAL TO ACHIEVE” AND A PATH TO SUCCESS



The Aramark Corrections vocational training program, IN2WORK, celebrated its first graduate at the Genesee County Jail in Michigan late last year. Leon Mize has since been granted his release and is now working with a senior nutrition service program in the very same county where he had been incarcerated. He hopes one day to open his own food truck.

“I’m just thankful and grateful I was given this opportunity,” Leon said. “It was a long journey, but I stuck through it. When I first came here, there was nothing to look forward to other than a release date. This program gave me something to look forward to and another goal to achieve.”

Aramark’s IN2WORK program has graduated more than 5,000 students. Its mission is more than just to provide job training or even to reduce recidivism: it’s teaching students how to function in a workplace and as part of a team, building competence and confidence in graduates, to set them up for success when they re-enter the outside world.

It's working, and there are big plans for the future. In Indiana, where the program began, IN2WORK participants have a recidivism rate of under 8 percent, compared to nearly 40 percent for the state. There are currently more than 139 programs in 23 states, and beginning this year, Corrections is committed to opening almost 200 more. By 2023, we hope to double the number of graduates, to 10,000.



In Genesee County, IN2WORK partnered with the sheriff's IGNITE program, and they held a graduation celebration for Leon. His mother and aunt attended.

"Seeing how proud Leon was, how proud his family was, we were all so proud," said Corrections general manager John Morario. "It felt like a family graduation."

John said that the current class of three students were starting to get excited about what the training could mean, and he could see their confidence and self-esteem growing. "This program is generating a lot of enthusiasm," he said. "And at a jail, that's huge."

You can watch the moving video of Leon's graduation, and hear from the sheriff, from John, and from Leon himself [here](#).

NEW MANAGER TRAINING FOR FOOD SAFETY ROLLS OUT

Whether you're serving a meal, creating a culinary experience, or making a guest's visit a little more enjoyable, in foodservice, everything begins with food safety. And continuously improving in this area is one of Aramark's top priorities.

Aramark's Safety & Risk Control (S&RC) team is proud of the new training courses now available for front line associates and managers through Aramark's Learning Management System. You'll hear more about associate training in a future Mark Online, but here are a few things to know about the recently launched and assigned manager training.



S&RC listened to managers, who wanted a more efficient process and more direct guidance. As a result, the training courses have been reworked to save time, to improve course design and to equip managers and their teams with the knowledge they need. A few of the highlights include:

- A new "test out" option for managers who demonstrate a depth of knowledge about

- Reduced training time,
- New “Manager’s Minute” sections, highlighting core manager roles and responsibilities, and
- A knowledge check at the end to ensure understanding.

If you’re a manager who wants to learn more about the training materials and what to expect, click here for the [Training Improvements Help Guide](#). If you have questions or need further assistance, please contact the [Safety & Risk Control representative](#) supporting your business.

CELEBRATING WOMEN'S HISTORY MONTH



Women's History Month commemorates and encourages the study, observance and celebration of the vital roles women have played throughout history. Here at Aramark, we further acknowledge the importance of gender equity and inclusion and re-commit to bringing them about.

In the spirit of bridging the gender gap, we are announcing a new community partnership with the Philadelphia-based nonprofit, The Evoluer House. For 16 years, Evoluer House has served low- to middle-income female youth of color, ages 13-18, in Philadelphia. They help young women who have been expelled, suspended, or did not graduate from high school learn, lead, and grow through two fundamental programs: workforce development and personal development. Many times the academic challenges these young women face are race related. We will partner with Evoluer House to mentor, coach, and be an organizational ally at a very critical time in the lives of these young women.

Also, our **EMPOWER** ERG is hosting its inaugural symposium, **EMPOWERED** Women: Rising Together on March 23-24. The virtual event is an opportunity for all **EMPOWER** members and Aramark employees to celebrate and participate. [Click here](#) to sign up for the symposium. Registration ends **Friday, March 19 at noon EDT**.

[Read here](#) to learn more about everything **EMPOWER** has planned through the rest of the month.

PAST YEAR

“Last year at this time, we had absolutely no idea what the next 12 months would bring.”

You may have read Aramark CEO John Zillmer’s email last week about how the pandemic has affected all of us, as individuals, as family members, as colleagues, and as a company. He talked about the Aramark culture, about our resilience. He said:

“I want to thank you for everything you’ve done to stay focused, to stay positive, and to help us get through these tumultuous times. Aramark people have grit. We do what needs to be done to get the job done. That’s the hospitality culture and mentality in all of us. This past year showed me what you’re made of over and over again, and I am grateful for each and every one of you.”

If you missed it, or would like to read it again, you can find John’s [full message here](#).

ALL ABOARD THE VACCINE TRAIN!

In the last issue of Mark Online, CEO John Zillmer discussed why he chose to get vaccinated. As COVID-19 vaccine availability continues to accelerate, we’ll keep sharing the voices of others – including Aramark employees, client partners and medical professionals – who’ve gone on the record with their own reasons for getting the vaccine when given the opportunity.



Today we spotlight chief operating officer **Marc Bruno**, who leads our U.S. Food & Facilities business, as well as **Dr. Jonathan Gleason**, chief quality officer at Jefferson Health. Marc told us how eager he is to go back to restaurants and sporting events once he’s fully vaccinated, and how he’s being sure to stay safe in the meantime. And Dr. Gleason cited the thousands of Covid patients Jefferson has treated, as well as the tens of thousands of doses the hospital system has safely administered, as he encouraged people to prioritize the wellbeing of their loved ones and “the most vulnerable among us, by doing your part and taking the vaccine.”

You can find these videos, along with several others, on the new **vaccine encouragement** page on [aramark.net](#). We hope you find these resources helpful as you and your friends, family and colleagues make decisions about vaccination. We can all take part in hastening the end of the pandemic and a return to normalcy for all.

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CORONAVIRUS RESOURCES

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